

Privacy Policy for GAGARIN VPN

Last Updated: October 2024

LAVURO TECH SOLUTIONS, TOO ("we", "us", or "our") is committed to protecting your privacy and ensuring the security of your information. This Privacy Policy outlines how we collect, use, and share information through our GAGARIN VPN mobile application ("App") available on the App Store. By using our App, you consent to the practices described in this policy, in alignment with Apple's guidelines and applicable privacy legislation.

1. Information We Collect

1.1 Information You Provide to Us

Customer Email Address: We collect your email address to facilitate authentication, send one-time access codes, and deliver service-related notifications such as subscription updates or account-related messages.

1.2 Automatically Collected Information

Device Operational System: We collect information about the operating system of your device to ensure compatibility and enhance the user experience across different platforms.

Product Usage Data: We gather basic analytics data to track navigation paths within the app. This information helps us understand how users interact with the app, allowing us to identify areas for improvement.

2. How We Use Your Information

The information collected is used strictly for the following purposes:

Customer Email Address: Used for authentication, account management, and delivering service-related notifications.

Device Operational System: Collected to ensure compatibility and to optimize the user experience.

Product Usage Data: Used to analyze user interactions within the app and improve the overall user experience.

3. How We Share Your Information

We do not share, sell, trade, or rent any of the information collected to third parties. No user data is shared beyond what is necessary for internal operations.

3.1 Compliance with Laws

We disclose your information only when legally required, ensuring compliance without compromising user privacy.

3.2 No-Log Policy

We adhere to a **strict No-Log Policy**. This means that we do **not** collect, store, or use any information related to your activities while using the VPN service. We do **not** monitor, record, or track any browsing history, connection timestamps, IP addresses, or any other activity data.

4. Security

We use state-of-the-art encryption and security measures to protect your information, acknowledging that no system is infallible and pledging to notify users promptly in the event of a breach.

5. Your Choices

Data Deletion: You can request the deletion of your account at any time through the application settings or by contacting us directly via our support channels.

Logout Option: You can log out of your account at any time through the app settings. This action will terminate your active login session, requiring re-authentication to access the application again.

6. Children's Privacy

Our App does not target or knowingly collect information from children under 13, employing age verification mechanisms to prevent such occurrences.

7. International Data Transfers

We comply with international data protection laws, ensuring secure data handling across jurisdictions.

8. Changes to This Privacy Policy

We may update this policy to reflect changes in our practices or legal requirements, notifying users through the App and updating the "Last Updated" date.

9. Compliance with Apple's Guidelines

We are dedicated to following Apple's App Store Review Guidelines, focusing on safeguarding user privacy and data security.

10. Contact Us

For questions about this Privacy Policy or our privacy practices, please contact us at lavurotsolutions@gmail.com or through alternative contact methods we may provide.

By using GAGARIN VPN, you acknowledge you have read and agree to this Privacy Policy.